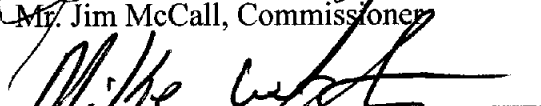


**Washington County Service Authority Board of Commissioners  
March 30, 2017 Dispute Committee Meeting Minutes**

A Dispute Committee Meeting of the Washington County Service Authority Board of Commissioners was held on March 30, 2017 at 25122 Regal Drive, Abingdon, Virginia in the Jack S. Cole Conference Room. The meeting was called to order at 4:15 pm.

  
Mr. Jim McCall, Commissioner

  
Mr. Mike White, Commissioner

  
Carol Ann Shaffer, Assistant Secretary

**ROLL CALL**

Commissioners Present:

Mr. Jim McCall

Mr. Mike White

WCSA Staff Present:

Robbie Cornett, Secretary, General Manager

Carol Ann Shaffer, Assistant Secretary, Administrative Assistant

Holly Edwards, Customer Service Manager

**Dispute Hearing**

Mr. Samuel Campbell I, Mr. Samuel Campbell II and Mrs. Campbell were present to discuss WCSA's Monthly Variable Charge for leaks. Mrs. Campbell requested the Commissioners consider changing the Monthly Variable Charge for leaks.

Mr. White and Mr. McCall chose to make an interim adjustment to the Variable Charge Policy to change tier 2 (\$6.25) per thousand gallons for all leaks at the abatement stage as shown on the attached Dispute Committee Action Form.

**Adjourn – 5:00 pm**

The dispute hearing concluded at 5:00 pm.