

**Washington County Service Authority Board of Commissioners
October 11, 2018 Dispute Committee Meeting Minutes**

A Dispute Committee Meeting of the Washington County Service Authority Board of Commissioners was held on October 11, 2018 at 25122 Regal Drive, Abingdon, Virginia in the Jack S. Cole Conference Room. The meeting was called to order at 9:15 am.

ROLL CALL

Commissioners Present:

Mr. Jim McCall

WCSA Staff Present:

Carol Ann Shaffer, Assistant Secretary,
Administrative Assistant

Holly Edwards, Customer Service
Manager

Dispute Hearing

Mr. Daniel Heininger of 12069 Maiden Creek Road in Abingdon Virginia met with the committee to discuss the importance of communicating high water usage to customers and asked for consideration to change policy accordingly.


The committee took no action.

Adjourn

The meeting concluded at 9:38 am.



Mr. Jim McCall



Carol Ann Shaffer, Assistant Secretary