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Washington County Service Authority

**NOTICE OF REQUEST FOR PROPOSALS**  
**Customer Information System**

PLEASE TAKE NOTICE that the Washington County Service Authority (WCSA) has issued a Request for Proposals for a Customer Information System and will receive sealed proposals (1 Original Hard Copy & 1 Digital Copy) in response to this publication until **2:00 PM Eastern Standard Time on June 5, 2020**, at which time the proposals received will be opened and reviewed for completeness. WCSA will proceed to evaluate the proposals received per the procedure contained in the RFP to determine the best value to WCSA. No order for purchase will be placed unless approved by WCSA's Board of Commissioners. WCSA reserves the right to waive informalities in the proposals and to reject any and all proposals, including but not limited to nonconforming, nonresponsive or conditional proposals.

To Request a Copy of the Customer Information System RFP or for any questions please contact Holly Edwards, WCSA Customer Service Manager, (276) 676-6772, [hedwards@wcsa-water.com](mailto:hedwards@wcsa-water.com), 25122 Regal Drive, Abingdon, VA 24211