

**Washington County Service Authority Board of Commissioners
November 18, 2019 Dispute Committee Meeting Minutes**

A Dispute Committee Meeting of the Washington County Service Authority Board of Commissioners was held on October 11, 2018 at 25122 Regal Drive, Abingdon, Virginia in the Jack S. Cole Conference Room. The meeting began at 5:00 pm.

ROLL CALL

Commissioners Present:

Mr. Jim McCall

Mr. Wayne Campbell

WCSA Staff Present:

Holly Edwards, Customer Service Manager

Dispute Hearing


Mr. Jacob Hortenstine of 30071 Blue Springs Rd in Meadowview Virginia met with the committee to dispute a \$300 unauthorized use fee charged on his WCSA water bill.

The committee took no action.

Adjourn

The meeting concluded at 5:20 pm.



Mr. Jim McCall

Carol Ann Shaffer, Assistant Secretary